

Privacy Policy

The Plant Man is committed to protecting your privacy, and confidentiality of your personal information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth).

This policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

What is Personal Information

Personal Information is information that we collect and hold relating to an individual that identifies that individual or could reasonably be used to identify the individual, regardless of the medium involved

The personal information we collect includes your name, addresses, email addresses and phone numbers.

How do we collect personal information?

The Plant Man collects personal information from you when:

When you visit our website www.theplantman.com.au, and complete an enquiry form.

Communicate with us in person, over the phone or by email.

When you apply for a job.

From your website, and other publicly available sources.

We may receive personal information from third parties, if we do, we will protect it as set out in this privacy policy.

We don't guarantee website links or policy of authorised third parties.

Why do we collect it?

We collect your Personal Information for the primary purpose of providing our services to you. We also provide you with information, updates and to make you aware of new products and services available.

Personal information is also used to improve our products and services.

You may unsubscribe from our mailing/marketing lists at any time by contacting us by email at info@theplantman.com.au

Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification, or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for a minimum of 7 years.

Access to your Personal Information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions in accordance with the provisions of the Privacy Act 1988 (Cth). If you wish to access your Personal Information, please email us at info@theplantman.com.au

In order to protect your Personal Information, we may require identification from you before releasing the requested information.

Maintaining the Quality of your Personal Information

It is an important to us that your Personal Information is up to date. We will take reasonable steps to make sure that your Personal Information is accurate, complete and up-to-date. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records and ensure we can continue to provide quality services to you.

Policy Updates

This Policy may change from time to time and is available on our website.

Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy, please contact us at:

The Plant Man

info@theplantman.com.au

02 9565 4440